

How to disown devices from DEP

Devices can be permanently removed from the Device Enrolment Programme at the DEP website. You permanently remove a device from the programme if it has been sold, lost or damaged beyond repair. This is called disowning a device. Under the Terms and Conditions of the DEP, you are legally required to disown any devices you no longer own.

Important: Once a device is removed from the Device Enrolment Programme (disowned) it can never be added back.

Follow these steps:

1. Go to <https://deploy.apple.com>, sign in using your Apple ID, and follow the two-step authentication process (Fig. A).
2. Select Device Enrolment Programme in the sidebar (Fig. B).
Select **'Manage Devices'** in the sidebar and choose the method for device disownment (Fig. C).
 - If you choose Serial Number, enter each serial number separated by a comma.
 - If you choose Order Number, the quantity and type of devices are shown.
 - If you choose Upload CSV File, you also upload a comma-separated value (CSV) file that contains a list of device serial numbers.

Choose **'Disown Devices'** in the Action pop-up menu, then click OK (Fig. D).

Carefully read the **'Disown these devices?'** dialogue. Select **'I understand that this cannot be undone'**, then click **Disown**. Click **OK**. Verify that the devices have been removed, by searching for the serial numbers in the search field at the top of the website window.

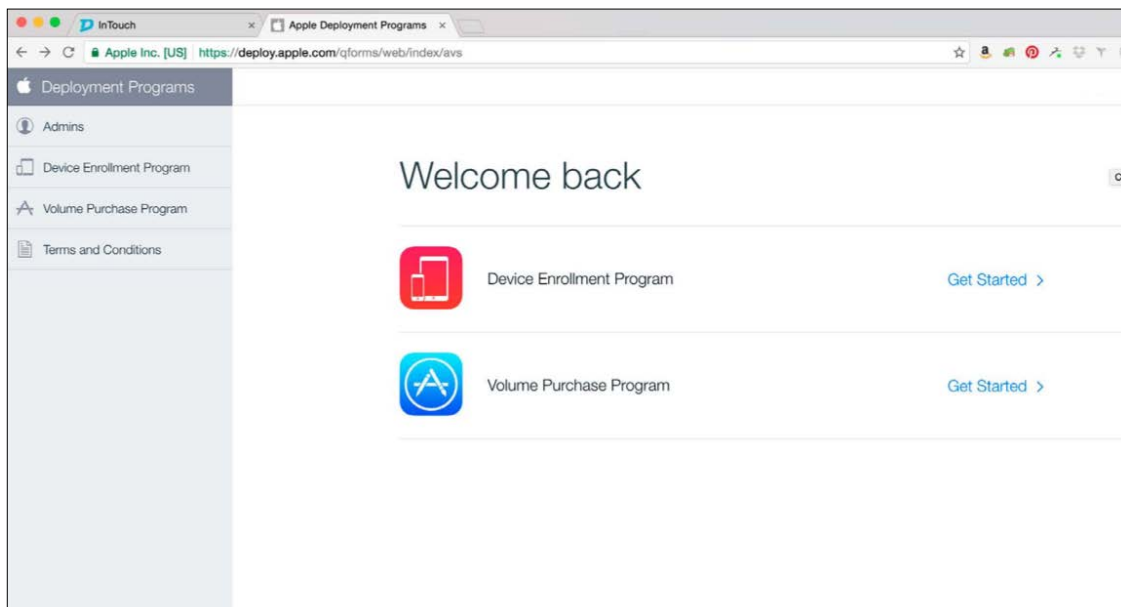


Fig. A

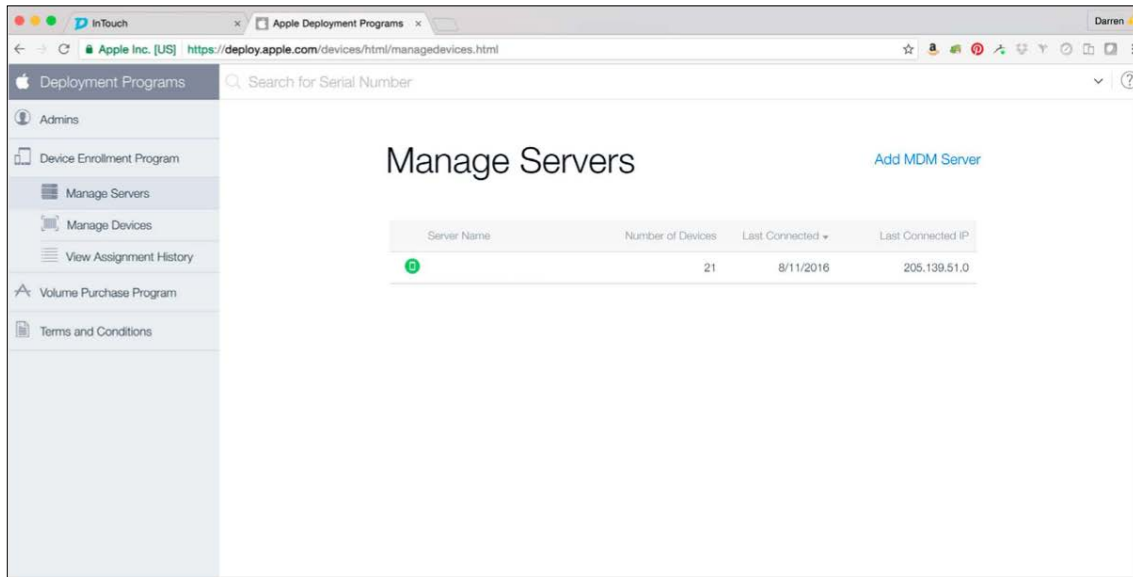


Fig. B

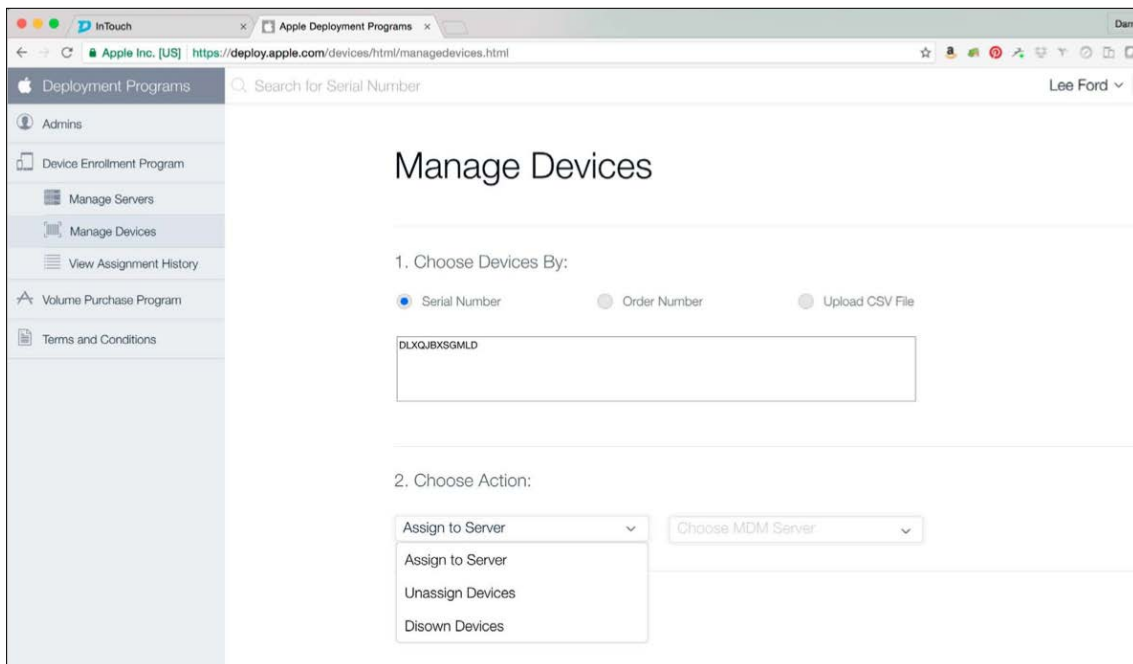


Fig. C

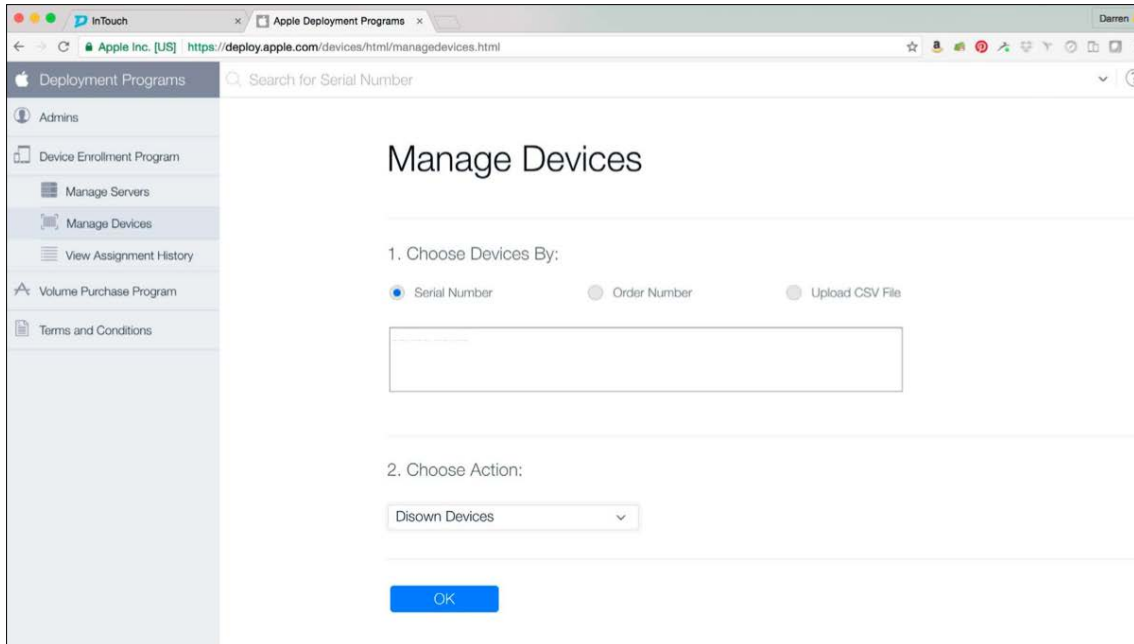


Fig. D